

Supporting higher education in Atlantic Canada for over 45 years

ANNUAL REPORT 2018-2019

April 1, 2018 - March 31, 2019

MISSION

To ensure high quality Information and Communication Technology (ICT) services to all member institutions in New Brunswick and Prince Edward Island

VISION

To apply our collective skills and resources to the betterment of the New Brunswick and Prince Edward Island higher education communities through the deployment of state of the art technology while saving money for our provinces and institutions

VALUES



Visit our website at: http://www.nbpei-ecn.ca (English) http://rie-nbipe.ca (French)

NEW BRUNSWICK and PRINCE EDWARD ISLAND EDUCATIONAL COMPUTER NETWORK MEMBERS

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NBCC	284 Smythe Street Fredericton, New Brunswick E3B 3C9	Tel.: (506) 462-5012 Fax: (506) 462-5008 <u>www.nbcc.ca</u>		
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MountAllison	155 Main Street Sackville, New Brunswick E4L 1B5	Tel.: (506) 364-2300 Fax: (506) 364-2299 <u>www.mta.ca</u>		
Ct Thomas	ST. THOMAS UNIVERSITY			
St. Thomas UNIVERSITY	51 Dineen Drive Fredericton, New Brunswick E3B 5G3	Tel.: (506) 452-0640 Fax: (506) 450-9615 <u>www.stu.ca</u>		
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Message from the Chair



On behalf of the NB/PEI Educational Computer Network, I am pleased to present our 2018-2019 Annual Report. The ECN has an outstanding track record of effective collaboration for the benefits of its members and continues to lead in Network and Communication Technology. This document highlights the ECN's activities and accomplishments over the past fiscal year.

I would like to begin by thanking Scott Chamberlain (UNB Fredericton) for chairing the Network Committee this past year. I would also like to thank our respective provincial governments, fellow Board and Network Committee members, partners and stakeholders for their continuous support, hard work and dedication, which has made this network such a success for almost 50 years.

The NB/PEI ECN underwent a Cyber Security Assessment process during the year that resulted in an ECN-wide

recommended remediation action list to guide the group in the process of addressing issues relating to security for our institutions. Initiatives like this and the SIEM (Security Incident Event Management System) - that the ECN is partnering in with CANARIE - are key strategic priorities to address the protection of our network as identified by the ECN.

As you read the pages ahead, you will find out more about the accomplishments of the ECN this year and I hope that you will be impressed with the significant return on our collaborative investment.

Marilyn Luscombe

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Chair, ECN Board of Directors

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Overview

The NB/PEI Educational Computer Network (ECN), founded in 1970, connects all of the universities, community colleges and the Maritime College of Forest Technology in New Brunswick (NB) and UPEI and Holland College in Prince Edward Island (PEI). The primary service provided by the network is connectivity among its members and to the wider world. Many additional benefits are enjoyed by members, notably joint purchasing and licensing, shared IT services, professional development, cyber security and the delivery of network-based services and information exchange.

This approach has enabled all ECN members to realize the benefits of a high capacity, high speed data communications network at a reasonable cost, regardless of size. It also allows members to take advantage of economies of scale not available to individual member institutions, and ensures that smaller institutions receive the same level of service as larger ones. In fact, ECN reduced IT costs for members and thus funders including the provinces, an annual average of \$1.3M over the past five years which is a 100% return on investment. In the last two years, the yearly savings have been even more, at \$1.5M. Through economies of scale, and with expertise contributed by all, ECN members pay less for many software applications, connections to commercial internet services, and equipment, than they could independently. Finally, members become stronger on the national front by providing a united voice with respect to the collective needs of New Brunswick and Prince Edward Island research and education sector.

ECN is one of the oldest yet most innovative of the higher education IT consortia across Canada. ECN members benefit from a strong governance and management model, and a reasonably secure budget that ensures continuity and flexibility. ECN's collaborative and collegial culture firmly supports its many accomplishments.

More about ECN

Following a pilot project in the late 1960's, the NB Educational Computer Network was formed in 1970 when the New Brunswick Higher Education Commission, Mount Allison University, l'Université de Moncton, the University of New Brunswick, and St. Thomas University entered into an agreement to share computer- processing services. In 1974, the newly formed Maritime Provinces Higher Education Commission (MPHEC) assumed stewardship of the Agreement and in 1975, the University of Prince Edward Island joined as a full member, establishing the NB/PEI ECN. The signing of a five-year agreement, from May 1, 1992 to April 30, 1997, formalized the addition of Holland College as the next member of the group. A subsequent five-year agreement (May 1, 1997 to April 30, 2002) witnessed the addition of the Maritime Forest Ranger School (now the Maritime College of Forest Technology) to the list of member institutions of the ECN. The current five-year agreement (January 1, 2017 to March 31, 2022) witnessed the addition of the distingt of the ECN.

Collège communautaire de Nouveau Brunswick (CCNB) and the New Brunswick Community College (NBCC) to the list of member institutions.

The ECN is overseen by a Board of Directors, consisting of the Presidents of the member institutions and the Chief Executive Officer of the MPHEC. The overall management and operation of the network and the associated services is the responsibility of a Network Committee consisting of the Senior IT positions from each member institution. The ECN is funded by the Provinces of New Brunswick and Prince Edward Island, through the funding administered by the MPHEC, and is topped-up with some direct funding from some of the institutions.

In addition to providing connectivity among its members, the New Brunswick portion of the network also connects New Brunswick member institutions to the wider world through a shared connection to the Canadian Advanced Research Network (CANARIE) and through CANARIE to the world. The Prince Edward Island portion of the network also has a direct connection to CANARIE. ECN has been highly successful in attracting capital investment from the federal and provincial governments, with over \$600k contributed to the development and expansion of the NB research and education communications network over the last three years. Inestimable value from collaboration, cooperation, and highly professional relationships among the members has contributed greatly to ECN's reputation across Canada as having one of the best governance, management, and operating models among similar organizations.

ECN highlights for 2018-2019 include:

- The NB/PEI Educational Computer Network (ECN) continued to successfully provide connectivity among its members and to the wider world, just as it has for the past 47 years.
- The ECN released a new three-year Strategic Plan for 2018-2021.
- The Communications Team continued to circulate, promote and provide updates on ECN successes by using the website as a communication tool. A press release on "Return on Investment" took place on November 8, 2018 providing information to our stakeholders, governments and the general public on our cost efficiencies.
- The ECN implemented a Change Advisory Board (CAB) as a result of the Firewall Project to manage and implement changes using standardized methods and procedures to ensure prompt and efficient handling of changes to the ECN Firewalls.
- The ECN implemented a Network Sustainability Team to focus on ensuring the continued sustainability of the provincial networks and to develop options for continual improvement of network redundancy, resiliency, and performance.
- The Cyber Security project was completed in 2018-19 which provided members with both a Network and Threat Risk Assessments performed by BulletProof. The project enabled the ECN to assess the process, methodology used, review the results and findings to produce an ECN wide recommended remediation action list to address issues moving forward.

- The ECN is partnering with CANARIE in a Security Information and Event Management (SIEM) solution. The New Brunswick Research and Education Network (REN) has filled the staff position to manage the implementation of the SIEM tool. CANARIE announced that Bell will be the technology provider implementing Fortinet. Equipment evaluations and purchasing took place prior to March 31, 2019. The roll out will begin in 2019-20 at the RAN level with an opportunity later for a pilot phase at the institutional level which is expected to include one or more of the ECN member sites who are research intensive.
- Upgrades to firewall equipment at UPEI and Holland College allowed the retirement of old network gear and provided better visibility to the CANARIE network, thus increasing the traffic sent through the CANARIE connections.
- Network diversity on the NB side has allowed traffic to continue to flow in spite of link failures and planned outages.
- The 2018 technical workshop was held in November with over 75 participants. The purpose of the workshop was to increase collaboration between ECN members, share best practices, tips and lessons, identify potential training needs and to provide insight into the strategic vision for the collaborative platform SharePoint/ Office365.
- The ECN SharePoint files were successfully migrated to the new Office365 site. All members are able to login to the site using their own credentials.
- An RFP was issued to select an Internet Service Provider to replace the current contract that expires on May 30th 2019. The evaluation team identified and recommended a three-year contract, selecting Eastlink for UPEI, Holland College and ECN Moncton and continuing with Bell Aliant for ECN Fredericton.
- In 2020 the ECN will celebrate its 50th anniversary and in recognition of this milestone, a one-time event/conference is being planned with two components, one to be called ECN50RIÉ and the other AtlanticNet 2020. The organization of these events are in the early stages and the event will be held at the Delta Hotel in Moncton, NB between May 12 – 14th, 2020.

Governance (Board of Directors)

The ECN is governed by a Board of Directors (Board) consisting of the following members:

- The President of Holland College
- The Executive Director of the Maritime College of Forest Technology
- The Chief Executive Officer of the MPHEC
- The President of Mount Allison University
- The President of St. Thomas University
- Le recteur de l'Université de Moncton
- The President of the University of New Brunswick
- The President of the University of Prince Edward Island
- The President and CEO of the New Brunswick Community College
- La présidente-directrice générale du Collège communautaire du Nouveau-Brunswick

The Chairperson, whose term is five years, renewable for a second five-year term, is elected by the Board. Quorum is six members. Decisions must have the unanimous consent of those members voting (with the exception of a vote declaring that the service of the designated installation is inadequate; in which case the designated member is ineligible to vote). Generally, two meetings are held each year. The MPHEC performs secretarial duties for the Board and manages the budget on behalf of all the members.

Network Committee

The NB/PEI Educational Computer Network Committee (Network Committee) includes one voting representative nominated by each of the parties of the Agreement as well as a voting member who represents the Network Operations. An alternate representative to the Network Committee is also appointed. Members and alternates are appointed for an indefinite period or are replaced upon recommendation in writing to the Chairperson of the Board. The Chairperson of the Network Committee is nominated by the Network Committee, and is non-voting, and is approved by the Board for a maximum of two 2-year terms. The MPHEC representative is the Secretary of the Network Committee are listed in Appendix A of the ECN Agreement. The Network Committee makes decisions by unanimous consent of members voting.

The Network Committee submits, on or before January 15, a recommended Network Plan and Budget to the Vice-President (Finance) of each of the member institutions for confirmation. Once confirmed, the Network Committee submits the Network Plan and Budget to the Board for approval. At the end of the y e a r, the Committee drafts an annual report for approval by the Board showing its performance compared to the Network Plan from the beginning of the fiscal year.

Designated installation

UNB is the designated, and the major, installation for the Network. Computing facilities and Information and Communication Technology (ICT) services are provided by UNB to all ECN members as detailed in Appendices B and C of the ECN Agreement.

Meetings

The ECN Network Committee met six times in 2017-2018:

- June 4, 2018 St. Francis Xavier University, Antigonish, NS (AUCTC)
- July 18, 2018
 Collège communautaire du Nouveau-Brunswick, Bathurst, NB
- September 25, 2018 Holland College, Charlottetown, PEI
- November 7, 2018 University of New Brunswick, Saint John, NB
- January 16, 2019 Skype Conference
- March 13, 2019 Mount Allison University, Sackville, NB

A list of the Board and Network Committee members is included in Appendix I.

Appendix II includes:

A New Brunswick map displaying the physical network connections and their relative bandwidth as well as CANARIE links. The red and blue lines are leased carrier services while the green lines are owned fibre optic links. Shared Internet connections are located in Fredericton and Moncton.

A New Brunswick map displaying the connected campuses of the partner institutions; there are a total of 36 campuses connected in 15 cities, towns, and villages.

The Prince Edward Island map shows the connected locations and the CANARIE link.

Strategy

The key shared service of the ECN is connecting member institutions via a high-speed, highcapacity research and education network. Members also jointly purchase and deploy IT products and services, with anti-virus, SharePoint, firewalls, and anti-spam software being recent examples of successful collaborations.

Building on recent successes such as our Firewall Build and our Cyber Security Assessments, ECN is updating its strategic plan to focus on the following areas:

<u>Communication and collaboration tools</u>: The ECN continues to expand the use of SharePoint (a Microsoft software platform used for file sharing and co-editing, document and records management, and collaboration projects), emphasizing migration to SharePoint Online, an

application offered through Office365. Support by a dedicated employee at UNB will continue to be accessible for all member institutions. Further deployment of services offered through other Office365 applications that will benefit the consortia will continue, for example, VOIP telephony.

<u>Consortium Security</u>: Security issues identified through the joint external threat risk assessment last year will continue to occupy the ECN. In addition to addressing the everyday threats all members deal with, ECN will support policy development at member institutions to provide the essential framework upon which successful security strategies are built. We will also continue to add tools and services to expand the security toolkit available to ECN members, including third party patching, network monitoring, and disaster recovery. Addressing the potential threats, both internal and external against the network, our equipment and our data. The national security incident and event management (SIEM) project led by CANARIE is well underway; ECN is one of the early adopters of this initiative, and will continue to enhance consortium security capabilities and competencies as the project matures and expands.

<u>Network sustainability and improvement</u>: To ensure the network continues to perform efficiently and economically in a time of increasing demand by members and their use of cloud based solutions, the ECN is focusing on network development, extending it where needed, while building in resiliency and redundancy wherever possible. Equipment renewal is a challenge, and ECN will thoughtfully yet creatively manage its resources to ensure future reliability, stability, and capacity. Finally, with critical optic fibre cable agreements coming up for renewal in 2021, planning is underway to ensure the network remains stable and sustainable for the following decade.

A table of strategic objectives is in Appendix III.

Financial operations

A copy of the approved budget vs actual expenditures for 2018-2019 (showing a deficit of \$193,212 (NB: -\$202,860); PEI: \$9,648) as well as the balance of the ECN committed funds as of March 31, 2019 is included in Appendix IV. New Brunswick's deficit was projected and is the result of two of the collaborative projects being completed during the year and entirely expended in 2018-19. The two projects consisted of the Firewall and Cyber Security Initiatives. The significant savings in the Network operation costs helped to offset the deficit. There were no hardware expenditures. Software was higher with the addition of VMWare. The CAF membership, maintenance and meeting expenses remain relatively stable as forecasted. The SIEM (Security Incident Event Management) initiative is under budget due to the timing of the project and although the coordinator of the project was hired and in place, the procurement of the SIEM tool itself was delayed. Meeting costs were slightly over budget on the NB side due to the creation of the Network Sustainability Team who held one face to face meeting and is expected to meet at least once a year going forward. The ECN Fall Workshop also saw significant numbers in attendance from all member institutions. In PEI, a surplus was realized due to the saving in maintenance with the retiring of some router equipment no longer needed. Most PEI budget line

items fell in line with what was proposed although both the collaborative project and meetings were less than the budgeted expectation. The ECN's accumulated surplus of \$1,280,733 (NB: \$1,209,612; PE: \$71,121) will be used to fund initiatives such as the Third Party Patching, Network maintenance and Disaster Recovery, if necessary, as identified in the strategic plan.

Appendices

Appendix I: Members, Representatives, Alternates, and Chair

The Board members as of March 31, 2019 were:

Institution

- Mount Allison University •
- St. Thomas University •
- Université de Moncton
- University of New Brunswick •
- University of Prince Edward Island
- Holland College
- Maritime College of Forest Technology
- Maritime Provinces Higher Education • Commission
- •
- New Brunswick Community College •

Representative

- Dr. Jean-Paul Boudreau Ms. Dawn Russell M. Jacques Paul Couturier Dr. Eddy Campbell Dr. Alaa Abd-El-Aziz Dr. Alexander MacDonald Mr. Tim Marshall Ms. Catherine Stewart (Interim CEO)
- Collège communautaire du Nouveau-Brunswick M. Roger Doucet (Interim)
 - Ms. Marilyn Luscombe (Chair)

The Network Committee Representatives and Alternates as of March 31, 2019 were:

	Institution	Representative	Alternate
٠	Mount Allison University	Mr. John Gillis	Mr. Peter Crawshaw
•	St. Thomas University	Mr. Dan Crabbe	Mr. Robert Brewer
•	Université de Moncton	M. André Lee	Mr. Jocelyn Nadeau
٠	University of New Brunswick	Mr. Terry Nikkel	Mr. David Totton
•	New Brunswick Network	Mr. Peter Jacobs	Mr. John Jackson
•	University of Prince Edward Island	Mr. Dana Sanderson	Mr. Blair Vessey
٠	Holland College	Mr. Richard MacDonald	Mr. Greg Mermuys
•	Maritime College of Forest Technology	Mr. Jim Bowen	Mr. Mike Boucher
•	Maritime Provinces Higher Education Commission	Ms. Rachael Anderson	Mr. Scott Stonehouse
•	Collège communautaire du Nouveau-Brunswick	Mr. Tony Roy	Mr. Marc-André Arseneau
•	New Brunswick Community College	Mr. Darren Rose	Mr. Edgar Lazar

The Chair of the Network Committee was Scott Chamberlain.

The Network Sustainability Team as of March 31, 2019 were:

Institution

- Mount Allison University
- St. Thomas University
- Université de Moncton
- University of New Brunswick
- New Brunswick Network
- University of Prince Edward Island
- Holland College
- Collège communautaire du Nouveau-Brunswick M. Marc-Andre Arseneau
- New Brunswick Community College

The ECN Communication Team as of March 31, 2019 were:

Institution

- St. Thomas University
- University of Prince Edward Island
- University of New Brunswick

<u>The Firewall Change Management Team</u> as of March 31, 2019 were:

Institution

- Mount Allison University
- St. Thomas University
- St. Thomas University
- Université de Moncton
- University of New Brunswick
- University of Prince Edward Island
- Holland College

Representative

Mr. Peter Crawshaw Mr. Rob Brewer Mr. Tim O'Brien M. Daniel Poirier M. Denis Richard M. Denis Pelletier M. Jocelyn Nadeau Mr. Brahim Benahmed M. Luc Bosse Mr. John Debique Ms. Ying Zhang Mr. Stephen Gamblin Mr. Peter Jacobs Mr. Jonathan MacAdam Mr. Walter Pirch Mr. Greg Mermuys

Representative

- Mr. Peter Crawshaw Mr. Tim O'Brien M. Philippe Boudreau Ms. Ying Zhang Mr. Peter Jacobs Mr. Doug Burton
- Mr. Greg Mermuys

Mr. Edgar Lazar

Representative

Ms. Andrea Hanson Mr. Dana Sanderson Mr. Scott Chamberlain

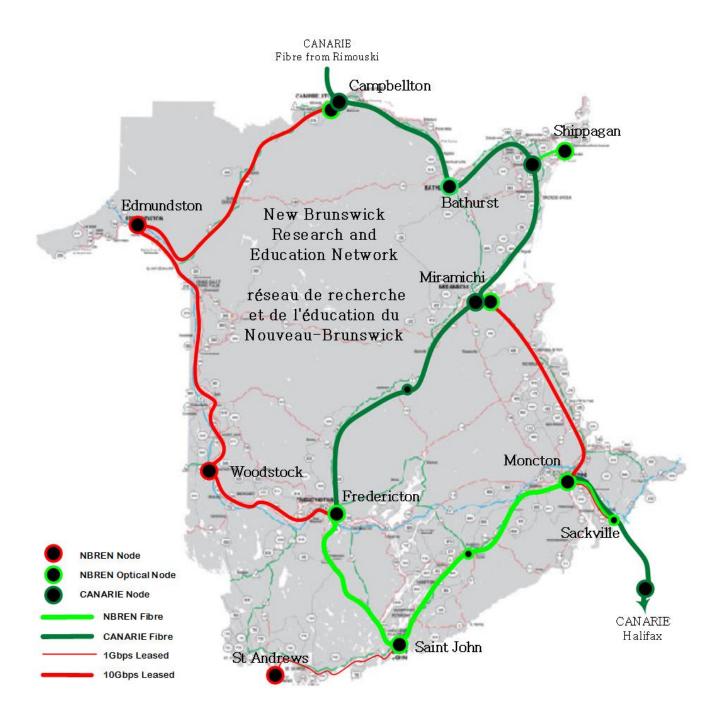
- Maritime College of Forest Technology •
- Maritime Provinces Higher Education • Commission
- Collège communautaire du Nouveau-Brunswick M. Tony Roy •
- Collège communautaire du Nouveau-Brunswick M. Eric Bellefleur •
- Collège communautaire du Nouveau-Brunswick M. Denis Landry •
- Collège communautaire du Nouveau-Brunswick M. Marc-André Arseneau •
- New Brunswick Community College •
- New Brunswick Community College
- New Brunswick Community College •

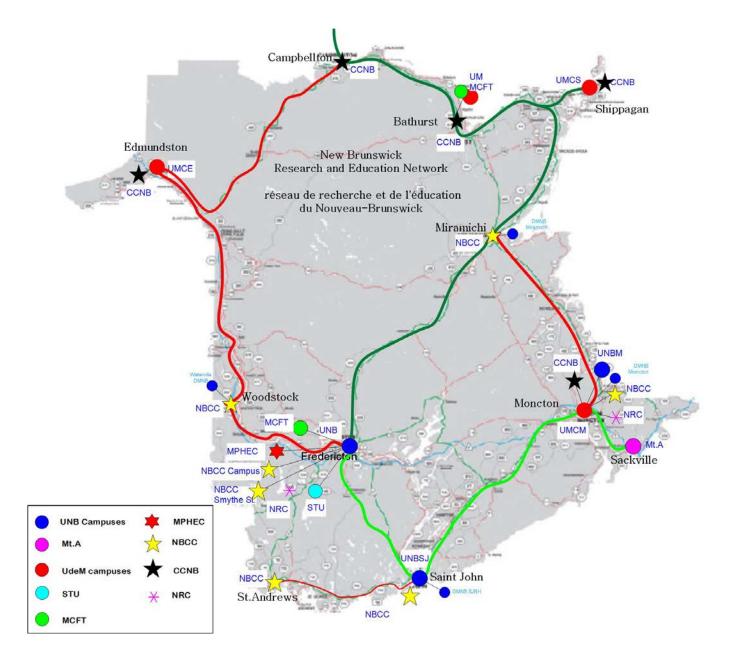
- Mr. Bob Ross
- Mr. Scott Stonehouse
- - - Mr. Edgar Lazar
 - Mr. Georges Leblanc
 - Mr. Jamie Coughlan

Appendix II:

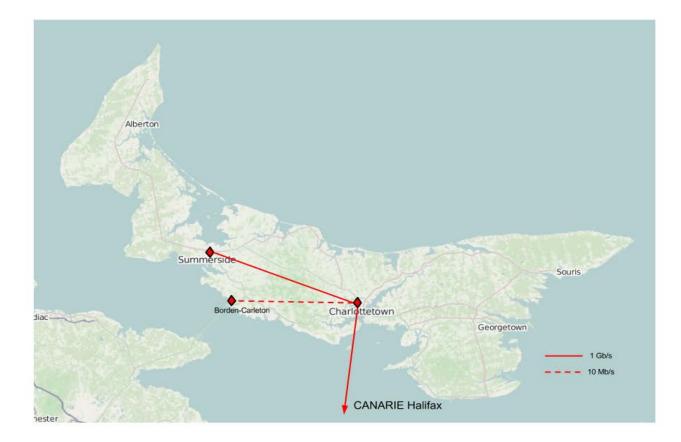
Research and Education Networks (REN)

New Brunswick Research and Education Network





Prince Edward Island Research and Education Network



Appendix III:

ECN Service Areas / Projects

	Objectives 2017-2018	Objectives 2018-2019	Objectives 2019-2020
Connectivity	 Improve bandwidth in southern NB Internet services RFP Review Campus Connect with Firewalls/Fortinet 	 Network redundancy to NBCC St. Andrews 100Gbps upgrades between Fredericton, Saint John and Moncton 	 Review network sustainability committee
Shared Services	 Analysis of Office365 tools SharePoint opportunities Cybersecurity projects: SIEM, user education and awareness 	 Begin migration of SharePoint sites to SharePoint online SIEM project with CANARIE 	 Continue SharePoint Online/Teams migration Complete SIEM Phase 1a
Joint Purchasing	 Anti-Spam contract renewal (expires: Sept 2018) 	 Review and recommend tools for Cyber Security 	 Acquire and deploy Cyber Security tools
Professional Development	AUCTC ECN Workshop	AUCTC ECN Workshop	 AUCTC ECN Workshop Atlantic Net 2020/ECN 50th
National Representation and Sharing of Information and Best Practices	 NREN GC CIO Advisory Committee 	 NREN GC CIO Advisory Committee 	 NREN GC CIO Advisory Committee
Organizational	Implement Communications Plan	Communications Plan	 Update Communications Plan Update ROI calculation

Appendix IV:

Statements of Revenue and Expenditures

EDUCATIONAL COMPUTER NETWORK NEW BRUNSWICK AND PRINCE EDWARD ISLAND STATEMENT OF REVENUE AND EXPENDITURES*

	PERIOD ENDED: 3/31/2019	Budget	Actual
Account Description		2018-2019	2018-2019
Revenue			
Provincial Transfers		946,538	946,538
Direct Funding from institutions		354,476	354,476
External fees for service		101,810	0
Committed funds	_	177.629	0
Total Revenue	_	1,580,453	1,301,014
Expenditures			
Network Shared Services			
UNB as the designated installation (service	provider)	219,535	219,535
Total Network Shared Services	_	219,535	219,535
Telecommunications			
PEI Provincial Lines & Internet Access		57,047	57,047
NB Internet Access	_	60,000	61,827
Total Telecommunications		117,047	118,874
Hardware, software, maintenance			
Hardware		20,000	0
Software		62,385	74,334
CAF Maintenance		23,000	22,900
Maintenance	_	40,000	40,028
Total Hardware, Software, Maintenance		145,385	137,262
Meetings and Collaboration			
Network Committee		25,000	24,669
Collaborative Projects		410,953	521,116
RAN contributions to SIEM Initiative		84,023	22,802
ECN SharePoint Services	_	65,000	63,600
Total Meetings and Collaboration		584,976	632,187
NBREN CORE		421,300	361,367
NBREN Additional Connections		33,810	25,000
NB GigaPOP Services Total NBREN and GigaPOP	-	58,400 513,510	0 386,367
_	=		
Total Expenditures	-	1,580,453	1,494,226
Net revenue (net loss)	-	0	-193,212
NB & PEI Committed Funds Balance as a	at March 31, 2019:		
Balance, April 1, 2018			1,473,945
Net revenue (loss) for the year			-193,212
Balance, March 31, 2019		_	1,280,733
*as per MPHEC audited financial statem	nents		

EDUCATIONAL COMPUTER NETWORK NEW BRUNSWICK STATEMENT OF REVENUE AND EXPENDITURES*

PERIOD ENDED: 3/31/2019

Account Description	Budget 2018-2019	Actual 2018-2019
Revenue		
Provincial Transfers	860,938	860,938
Direct contributions	328,000	328,000
External Fees for Service	101,810	0
Committed Funds	177,629	0
Total Revenue	1,468,377	1,188,938
Expenditures		
Network Shared Services		
UNB as the designated installation (service provider)	208,559	208,559
Total Network Shared Services	208,559	208,559
Telecommunications		
Internet Access	60,000	61,827
Total Telecommunications	60,000	61,827
Hardware, software, maintenance		
Hardware	20,000	0
Software	49,285	61,132
CAF membership	18,000	17,900
Maintenance	30,000	31,259 110,291
Total Hardware, software, maintenance	117,285	110,291
Meetings and Collaboration		
Network Committee	20,000	21,513
Collaborative Projects	400,000	516,839
RAN contribution to SIEM initiative	84,023	22,802
Shared Services	65,000	63,000
Total Meetings and Collaboration	569,023	624,754
NBREN and GigaPOP		
NBREN CORE	421,300	386,367
NBREN Additional Connections	33,810	0
NB GigaPOP Services	58,400	0
Total NBREN and GigaPOP	513,510	386,367
Total Expenditures	1,468,377	1,391,798
Net revenue (net loss)	0	-202,860
NB Committed Funds Balance as at March 31, 2019:		
Balance, April 1, 2018		1,412,472
Net revenue (loss) for the year		-202,860
Balance, March 31, 2019		1,209,612
*as per MPHEC audited financial statements		

*as per MPHEC audited financial statements

EDUCATIONAL COMPUTER NETWORK PRINCE EDWARD ISLAND STATEMENT OF REVENUE AND EXPENDITURES*

PERIOD ENDED: 3/31/2019

Revenue 85,600 85,600 Direct HC/UPEI Transfer 26,476 26,476 Total Revenue 112,076 112,076 Expenditures 112,076 112,076 Expenditures 10,976 10,977 Total Revenue 10,976 10,977 Total Network Shared Services 10,976 10,977 Total Network Shared Services 57,047 57,047 Total Network Shared Services 57,047 57,047 Total Network shared Services 0 0 Provincial Lines & Internet Access 57,047 57,047 Software, software, maintenance 0 0 0 Hardware 0 0 0 0 Software 13,100 13,202 CAF Maintenance 10,000 8,769 Total Hardware, software, maintenance 10,000 8,769 26,9711 Meetings and Collaboration 10,953 4,277 102,428 Network Committee 5,000 3,156 26,9711 Collaborative Projects <td< th=""><th>Account Description</th><th>Budget 2018-2019</th><th>Actual 2018-2019</th></td<>	Account Description	Budget 2018-2019	Actual 2018-2019
Direct HC/UPEI Transfer 26,476 26,476 Total Revenue 112,076 112,076 Expenditures 112,076 Network Shared Services 10,976 10,977 UNB as the designated installation (service provider) 10,976 10,977 Total Network Shared Services 10,976 10,977 Telecommunications 57,047 57,047 Provincial Lines & Internet Access 57,047 57,047 Software, software, maintenance 13,100 13,202 Hardware 0 0 0 Software 10,000 8,769 10,000 Maintenance 28,100 26,971 10,953 Meetings and Collaboration 15,953 7,433 10,953 Network Committee 5,000 3,156 20,953 4,277 Total Meetings and Collaboration 15,953 7,433 102,428 Net revenue (net loss) 0 9,648 9,648 PEI Committed Funds Balance as at March 31, 2019: 81,473 9,648 9,648 <t< td=""><td>Revenue</td><td></td><td></td></t<>	Revenue		
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ExpendituresNetwork Shared ServicesUNB as the designated installation (service provider)10,97610,97610,977Total Network Shared Services10,97610,977TelecommunicationsProvincial Lines & Internet Access57,04757,04757,04757,04757,04757,04757,04757,04757,04757,04757,04757,04757,04757,04757,04757,04757,04757,04757,04757,04757,04757,04757,04757,04757,04757,04757,04757,04757,04757,04757,04757,04757,04757,04750050005000500050005,0005,0005,0005,0005,0003,156Collaboration15,9537,433Total Expenditures112,076102,428Net revenue (net loss)09,648Balance, April 1, 201861,473Net revenue (loss) for the year9,648Balance, March 31, 201971,121			
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UNB as the designated installation (service provider) 10,976 10,977 Total Network Shared Services 10,976 10,977 Telecommunications 57,047 57,047 Provincial Lines & Internet Access 57,047 57,047 Total Telecommunications 57,047 57,047 Hardware, software, maintenance 0 0 Hardware 0 0 Software 13,100 13,202 CAF Maintenance 10,000 8,769 Maintenance 10,000 8,769 Total Hardware, software, maintenance 28,100 26,971 Meetings and Collaboration 10,953 4,277 Network Committee 5,000 3,156 Collaborative Projects 10,953 4,277 Total Expenditures 112,076 102,428 Net revenue (net loss) 0 9,648 PEI Committed Funds Balance as at March 31, 2019: 61,473 Balance, April 1, 2018 61,473 Net revenue (loss) for the year 9,648 Balance, March 31, 2019	Expenditures		
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Hardware 0 0 Software 13,100 13,202 CAF Maintenance 5,000 5,000 Maintenance 10,000 8,769 Total Hardware, software, maintenance 28,100 26,971 Meetings and Collaboration 28,100 26,971 Network Committee 5,000 3,156 Collaborative Projects 10,953 4,277 Total Meetings and Collaboration 15,953 7,433 Total Expenditures 112,076 102,428 Net revenue (net loss) 0 9,648 PEI Committed Funds Balance as at March 31, 2019: 61,473 Balance, April 1, 2018 61,473 Net revenue (loss) for the year 9,648 Balance, March 31, 2019 71,121	TotalTelecommunications	57,047	57,047
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Total Meetings and Collaboration15,9537,433Total Expenditures112,076102,428Net revenue (net loss)09,648PEI Committed Funds Balance as at March 31, 2019: Balance, April 1, 201861,473Net revenue (loss) for the year9,648Balance, March 31, 201971,121			
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PEI Committed Funds Balance as at March 31, 2019:Balance, April 1, 201861,473Net revenue (loss) for the year9,648Balance, March 31, 201971,121	Total Expenditures	112,076	102,428
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Balance, March 31, 2019 71,121			
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